

K-MAX KARAOKE BAR

BOOKING DISCLAIMER

YOUR BOOKING

Upon arrival please check in and make the payment at the main bar. Afterwards, Our staff will take all your group members to your private karaoke room and introduce you to our ka at the main ur staff will take all your group members to your private karaoke room and introduce you to our karaoke system.raoke system.

CANCELLATIONS

If you need to cancel your booking, please note that all deposits will be non-refundable. If you pay the full amount, half of it will be use as a deposit.

However, you can reschedule your booking within 8 weeks of the original date if you could notify us at least 48 hours prior to your booking.

ROOM CLEANING

Please note that we apply a 15-minute grace period to your bookings to allow our staff to clean and prepare your room

LATENESS

If your group is running late, please call and let us know. Please bear in mind that if we have other reservations after your group, we will not be able to extend your reservation or issue a refund, but we will do our best to make it easier for you. If we do not receive notification of your late arrival and/or you are more than 30 minutes late, then please be aware that your room may be forfeited.

ROOM CLEANING

Please note that we apply a 15-minute grace period to your bookings to allow our staff to clean and prepare your room.

FOOD & DRINKS

K-Max karaoke bar does not allow customers to bring their own food or drinks into the venue at any time. Food packages can be arranged please contact us for more info.

DECORATIONS

Customers are welcome to bring decorations to K-Max karaoke bar for their booking but we only allow balloons and banners/bunting. If confetti is used in the room then the customer/guest responsible for the booking will be charged a cleaning fee.

KIDS & UNDER 18'S

We allow kids under 18 years old to stay here, but we need some adults over the age of 25 years old who will be in charge and in the same room.

DAMAGE/THEFT OF EQUIPMENT OR FACILITIES

Any damage or theft of Equipment or facilities owned by K-Max karaoke bar will be subject to a fixed charge to the Customer/guest responsible for the booking.

CUSTOMER CONDUCT

K-Max karaoke bar management reserves the right to refuse service or entry to any individual or group without notice.

CCTV

CCTV is in operation at K-Max karaoke bar for the safety and wellbeing of our staff and customers.

LIVE SOCIAL MEDIA

Please note that Facebook LIVE and other social media live streaming services will be used throughout nights within K-Max karaoke bar.

LIABILITY

K-Max karaoke bar is not responsible/liable for any injury or personal property damage within the venue caused by misuse of the equipment/facilities.